

# Frequently asked questions

## How do I fix app icons that look squished?

Go to phone settings and select display. In the display menu enable "Long Press for Menu". You will see that the three dots at the bottom of the app have disappeared and the icons in the app are no longer squished together.

## My phone is no longer looking for my job in the SD Card file folder.

To get your phone to look in the SD card folder again follow these steps. Once you have completed this procedure your phone should automatically go back to this location the next time you look for your project.

1. Select Job from within the Profiler or Deflection meter App
2. Choose New Job: No
3. Open from: ES File Explorer
4. Press the <-- in the top left corner under "Choose path"
5. Select the icon that resembles a phone
6. Scroll down until you find a folder that says: sdcard
7. Now you are in the sdcard folder. Scroll down until you find your job. It will have the specific job name followed by .csv. Select your job.

## How long should my Axiom be powered on before I calibrate it?

Turn your Axiom on for a minimum of 3-5 minutes prior to performing calibration.

## How long does one set of batteries power my Axiom?

The Axiom is rated to operate continuously for approximately 25 hours using standard AA batteries.

## How do I find the pictures I took for Joint Deflection?

The easiest way to find and download the pictures you took is to:

- 1) Connect your phone to your PC via a USB cable
- 2) Open File Explorer and search for your phone
- 3) Open your phone
- 4) Locate the file folder named "AxiomImages". Within this folder will be all of your pictures.